



CHÂTEAU DE VÉZINS

TERMS AND CONDITIONS – PARTICIPANT - UNLEASH YOUR INNER GODDESS RETREAT AT THE CHATEAU DE VEZINS, FRANCE

As a participant attending our “Unleash Your Inner Goddess” retreat at the Château de Vézins, 2 rue Nationale, 49340 VEZINS, FRANCE please ensure you read and understand the following terms and conditions pertinent to your accommodation rental. If you have any queries, please do not hesitate to contact us (hereafter called the Owner) for clarification.

Bookings

A ‘provisional’ booking will only become a ‘confirmed’ booking after the following:

- the initial non-refundable down payment has been paid by the Participant and cleared in the Owner’s bank
- the Booking Form has been completed and signed by the Participant and received by the Owner
- the Terms and Conditions have been signed by the Participant and received by the Owner

Provisional bookings are held for a period of 1 week, pending receipt of the above. Once all of the above have been received, the Owner will confirm the booking via e-mail to the Participant.

Payments

1. To secure your booking: please transfer the non-refundable down payment, which is 30% of the retreat and accommodation rate
2. 1 month prior the start of the retreat, please transfer the balance 70% of the retreat and accommodation rate

We accept **Bank transfers only**. Bank details are on the booking form. All fees are in Euros.

Prices

The retreat includes Accommodation as booked, services e.g. reasonable usage of water and electricity, as well as high-speed wireless internet connection, linen and towels, arrival and departure cleaning charges.

NOT included in our rental prices:

- a) Flights
- b) Car Hire
- c) Holiday Insurance
- d) Landline telephone/fax bills
- e) Alcohol

The Owner will confirm to the Guest the current price at the time of booking and as soon as the booking is confirmed and the down payment or full payment has been paid, the cost of the rental is guaranteed against any further increase. This guarantee is offered subject to our terms and conditions and payment being adhered to and providing you do not make further amendments to your holiday arrangements.

Guest Alterations

Once the booking is confirmed, if the Participant needs to alter any details, he will need to do so in writing and the owner will aim to accommodate for these changes.

Cancellations

The Owner reserves the right to treat the booking as cancelled if they do not receive the balance by the due date. The cancellation charges detailed below will then apply.

If the Guest wishes to cancel the booking, he should advise the Owner immediately, preferably by email.

The Owner shall be entitled to retain all payments already made and to recover, if not already paid, the balance of the retreat and accommodation rate as follows:



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More than 12 weeks' notice:	30% of the retreat and accommodation rate only
Less than 4 weeks' notice:	100% of the retreat and accommodation rate

In the unlikely event that circumstances beyond the Owner's control necessitate the cancellation of the retreat arrangement, the Owner reserves the right to cancel any bookings at any time and will only be liable to refund monies already paid by the Guest. Furthermore, the Owner cannot guarantee that all the facilities described in their brochure or website will be available (emergency works or technical problems for examples).

Refunds

Please note, the Owner will not issue any refunds for the following reasons, including but not limited to:-

- Early departure i.e. less days than booked
- Delayed arrival
- Reschedules due to inclement weather
- Acts of God (see Force Majeure section)
- Loss or failure of services & appliances (see Services/Appliances/Construction section)
- Noise from potential construction work (see Services/Appliances/Construction section)

Party Size / Occupancy

We will aim to have 10-12 participants maximum, so the retreat remains as exclusive as possible and you get access to our trainers.

Participant Agreements

The Participant agrees:

- To report any damage or loss **immediately it is discovered** to the Owner by e-mail
- To pay the full cost of any breakages, losses or damage to the property or excessive cleaning/utility charges whilst in the property
- To take good care of the property and leave it in a clean and tidy condition at the end of the retreat
- To permit the Owner, the cleaning lady or any Tradesman reasonable access to the property to carry out any maintenance if necessary. There is a gardener on site who works everyday in the garden.
- Not to allow any pets/animals of any nature in the Château de Vézins at any time during their retreat
- Not to smoke inside the Château de Vézins (outside is permitted)
- Security - Close all windows and doors when not in residence or when raining.
- To rapidly clean any spills with a clean damp cloth (on walls, carpets, fabrics...)
- Not to walk with shoes in carpeted areas
- To respect the private things of the landlord (certain items will be marked private and are not for use by tenants)

The Owner agrees to:

- Supply the Château as advertised in the website to include use of television, DVD player, stereo CD/ radio / I pod docking station, broadband, all kitchen equipment, washer, dryer, fax machine, printer, Apple computer, barbeque with reasonable supply of propane gas and such.
- Supply all bed linen and towels.
- The landlord is happy for the tenant to enjoy the library of books, CDs and DVDs as long as all items are placed back in the same place where they were found
- The landlord will pay for electricity, gas, water, council/ local tax, Television Licence.



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- To make available space for hanging clothes in all bedrooms.

Liability

The Owner does not accept any liability for injury or death, damage or loss caused by any reason or for any claim made as a result of this booking and/or the subsequent retreat. The Participant is responsible for taking out an adequate insurance policy(ies) to cover all risks.

The Owner does not accept any liability for injury or death, damage or loss caused, or for any such claim by a third party as a consequence of actions by the Participant and other people occupying the property during the period of the retreat.

Force Majeure

As owners of the property, the Owner, their servants or agents, accept no responsibility for and shall not be liable for any loss or delay occasioned by any of the following:

Strikes, riots, political unrest, war or the threat of war, terrorist activities, industrial disputes, fire, flood, technical/weather problems to transport, aircraft, closure of airports, missed flights or any other event beyond the Owner's control.

Services/Appliances/Connections

No liability is accepted by the Owner for loss of main services or failure of appliances, nor for the consequences of the actions or omissions of persons who may control supply of mains service, nor any actions taken in the vicinity of the property by any authority over which there is no control by the Owner.

Wi-Fi Internet Connection is provided in selected rooms at the Château de Vézins, free of charge. The owners will endeavour to ensure that the service is available for use but cannot be held responsible for any failures, non-availability of communication lines or slow speeds.

Swimming pool / Jacuzzi

There is a swimming pool and a Jacuzzi on the grounds. Children must not be left without adults' surveillance. It is not permitted to run around the pool, as the wet surface can be slippery and cause accidents. It is not permitted to dive in the pool or Jacuzzi. The owners cannot accept responsibility for any accidents around/in the pool and Jacuzzi.

Insurance

Owners are not responsible for any deaths, injuries, illness or loss/damage to property including motor vehicles or to that of any Participant however caused.

Caretaker

There is a caretaker living on site, in the house by the main gate.

Should you decide to extend your stay and visit the beautiful Loire Valley region, we can send you our recommendation. There will be a file left for your attention in the Château de Vézins, explaining how to make the most of the property, and local area information including maps, shopping, the Owner's guide to region's best dining, wine tasting, sights and activities for all ages.

You can also find all the information you need on the Château and what to do in the region on our website <http://www.chateauvezins.com> We, the Owners can always be contacted via email: galled@me.com or by phone on +44 7717 861 559



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- ✓ I have read, understood and I fully accept these *Retreat at the Château de Vézins* Terms & Conditions on behalf of myself and my party.
- ✓ I am over 21 years of age.

Signed: _____

Print (CAPITALS): _____

Date: _____

Please sign & date and return by email to galled@me.com